

BSNL CORPORATE OFFICE  
Customer Services - CFA Cell,  
(PHB Section)  
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भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No: 18-5/2005-PHB

Dated: 22nd June, 2011

To,

The CGMs,  
BSNL,  
All Territorial circles & Metro Districts,

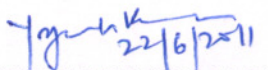
**Subject:- Policy of Printing of Telephone Directories**

The Board of Directors of BSNL in its 134<sup>th</sup> meeting held on the 6<sup>th</sup> June, 2011 while discussing the Un-audited Financial Results (Provisional) for the period ending 31.12.2010 observed as follows:-

“The regulations/guidelines on the subject of printing of Telephone Directories requires that it should be published. Therefore, the Company should instead of printing Directories should publish the Directory on its web page and stop printing the telephone directories. It will not only result in savings of the Company but will also be a green initiative.”

You are requested to kindly take necessary action in this regard and report compliance.

This issues with the approval of the competent authority.

  
(YOGESH KUMAR)  
DGM(CS-CFA)

Copy to:

1. PPS to Chairman & Managing Director, BSNL.
2. All Directors of BSNL Board
3. CS & Sr.GM (Legal), BSNL CO.